The 10 promises could be discussed at team meetings (one promise per meeting?)

Team members could be asked:

How do we as a team meets each promise?

Can we as a team make any improvements?

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| **The Promise** | **Could we improve?** |
| **Be Welcoming** |  |
| **Be Respectful** |  |
| **Be Helpful** |  |
| **Be Informative** |  |
| **Be Understanding** |  |
| **Be Professional** |  |
| **Be Proud of our environment** |  |
| **Work with others** |  |
| **Keep Improving** |  |
| **Be Committed** |  |